

Community Advisory Committee Quarterly/Annual Visitation Report			
County: Wake		Facility Type: ☐ Family Care Home ☐ Nursing Home ☒ Adult Care Home	Facility Name/Address: The Addison of Fuquay, 6516 Johnson Pond Rd, Fuquay Varina, NC 27526
Visit Date: 03 /19/ 24	Time spent in facility: 0 hr 50 min	Arrival time: 3:45 ☐ am ☒ pm	
Name of person exit interview was held with: Staff Member ☐ Admin. ☐ SIC (Supervisor in Charge) ☒ Other Staff Rep.		Interview was held: ☒ in Person ☐ Phone	
Committee Members Present: Two Volunteers		Report Completed by: Volunteer	
Number of Residents who received personal visits from committee members: 3			
Resident Rights Information is clearly visible: ☐ Yes ☒ No		Ombudsman Contact Info is correct and clearly posted: ☐ Yes ☒ No	
The most recent survey was readily accessible: ☐ Yes ☐ No (Required for Nursing Homes Only)		Staffing information clearly posted: ☒ Yes ☐ No	
Resident Profile		Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?		Yes	
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>		Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?		NA	
4. Were residents interacting with staff, other residents & visitors?		Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?		NA	
6. Did you observe restraints in use?		No	
7. If so, did you ask staff about the facility's restraint policies?			
Resident Living Accommodations		Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?		Yes	The facility tries to be smoke free.
9. Did you notice unpleasant odors in commonly used areas?		No	
10. Did you see items that could cause harm or be hazardous?		No	
11. Did residents feel their living areas were too noisy?		NA	
12. Does the facility accommodate smokers? Where? ☐ Outside only ☐ Inside only ☐ Both Inside/Outside		No	
13. Were residents able to reach their call bells with ease?		NA	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?		NA	
Resident Services		Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?		Yes	15. One resident noted the activities were of no interest and one noted they were not always accommodating.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?		Yes No	16. Residents manage their own personal spending funds.
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?		No NA	17. One resident felt food was too spicy but there were other options.
18. Do residents have privacy in making and receiving phone calls?		Yes	20. The resident council meets monthly.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?		Yes	
20. Does the facility have a Resident's Council? Family Council?		Yes N/A	

Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? One resident had a concern about medication and when it is given. The facility is undergoing renovations, and most posters were not on the wall. Check back for residents' rights poster.	Yes	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit One resident had a concern about medication not being distributed the way the doctor wanted and nurses wanting to give meds at another time. This was discussed with the staff member during the exit interview. Residents were concerned the staff had a lot to do and there were not always a lot of staff available. CAC discussed with staff during exit interview, and it was noted that while staff turnover isn't an issue, finding enough staff can be.

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form. (1/21/2020)