

Community Advisory Committee Quarterly/Annual Visitation Report

County: Wake	Facility ☐ Family Care Home ☐ Nursing Home ☒ Adult Care Home	Facility Name/Address: Wake Assisted Living 2800 Kidd Rd, Raleigh, NC 27610
Visit Date: 9 / 12 / 2022	Time spent in facility: 1 hr	Arrival time: 1:35 am X pm
Name of person exit interview was held with: Staff Member Admin. ☐ SIC (Supervisor in Charge) ☐ Other Staff Rep.		Interview was held: In Person ☐ Phone
Committee Members Present: Two Volunteers		Report Completed by: Volunteer
Number of Residents who received personal visits from committee members: 8		
Resident Rights Information is clearly visible: X Yes ☐ No		Ombudsman Contact Info is correct and clearly posted: X Yes ☐ No
The most recent survey was readily accessible: ☐ Yes ☐ No (Required for Nursing Homes Only)		Staffing information clearly posted: ☐ Yes ☐ No

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
2 Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	3.Residents stated they dress themselves as it supports their independence.
3 Were residents interacting with staff, other residents & visitors?	Yes	
4 Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	4 One resident's staff attendant assisted resident with the CAC interview
5 Did you observe restraints in use?	No	
6 If so, did you ask staff about the facility's restraint policies?		
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
7 Did residents describe their living environment as homelike?	Yes	
8 Did you notice unpleasant odors in commonly used areas?	No	
9 Did you see items that could cause harm or be hazardous?	No	
10 Did residents feel their living areas were too noisy?	No	
11 Does the facility accommodate smokers? Where? X Outside only ☐ Inside only ☐ Both Inside/Outside	Yes	9 Locked medical cart was observed in hallway. Cleaning cart was attended by staff
12 Were residents able to reach their call bells with ease?	Yes	
13 Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	N/A	
Resident Services	Yes/No/NA	Comments/Other Observations
14 Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	14 One resident stated that a staff member comes around to get input for what they want to do. 15. Residents do not have direct access to their personal spending money. Resident responded to this question that the resident did not know they had a personal account for spending money. One stated that she uses it for had appointments.
15 Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes No	18. Church services are held weekly
16 Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	No	
17 Do residents have privacy in making and receiving phone calls?	No	
18 Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
19 Does the facility have a Resident's Council? Family Council?	Yes	

Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? 1. Residents are unaware that their personal funds are used for items they purchase while on outings. However, the accounting system is maintained in their facility files. The CAC advised the ED that residents might feel good about knowing this information. ED agree to review accounting policies to consider options of letting residents know about their spending accounts. It can be discussed during the next visit 2. CAC discussed the resident's access to menus and food selection. The ED noted this concern and agreed to address it.	Yes	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form.