

Community Advisory Committee Quarterly/Annual Visitation Report

County: Wake	Facility Type: ☒ Assisted Living ☐ Family Care Home ☐ Nursing Home Adult Care Home	Facility Name/Address: Brighton Garden of Raleigh 3101 Duraleigh Rd, Raleigh
Visit Date: 4 / 24 / 2023	Time spent in facility: 1 hr 00 min	Arrival time: 12:30 am ☐ pm ☒
Name of person exit interview was held with Executive Director Admin. ☐ SIC (Supervisor in Charge) ☐ Other Staff Rep.		Interview was held: X in Person ☐ Phone
Committee Members Present: Two Volunteers – One Volunteer Trainee		Report Completed by: Volunteer
Number of Residents who received personal visits from committee members: 11		
Resident Rights Information is clearly visible: ☒ Yes ☐ No		Ombudsman Contact Info is correct and clearly posted: ☒ Yes ☐ No
The most recent survey was readily accessible: ☐ Yes ☐ No (Required for Nursing Homes Only)		Staffing information clearly posted: ☐ Yes No ☒

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	3. A wheelchair bound resident was observed by a CAC volunteer to be having a difficult time leaving the dining room. CAC volunteer asked staff member if staff member could help resident exit the dining hall. There was no communication between staff and resident. 6. Same as 3
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	No	
5. Were residents interacting with staff, other residents & visitors?	Yes	
6. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	No	
7. Did you observe restraints in use?	No	
8. If so, did you ask staff about the facility's restraint policies?		
Resident Living Accommodations	Yes/No/NA	
9. Did residents describe their living environment as homelike?	Yes	14. One resident did not know call bells were installed in rooms. CAC observed call bells in rooms.
10. Did you notice unpleasant odors in commonly used areas?	No	
11. Did you see items that could cause harm or be hazardous?	No	
12. Did residents feel their living areas were too noisy?	No	
13. Does the facility accommodate smokers? Where? ☐ Outside only ☐ Inside only ☐ Both Inside/Outside	No	
14. Were residents able to reach their call bells with ease?	No	
15. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	N/A	
Resident Services	Yes/No/NA	
16. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes/No	16. Yes, residents expressed an interest in playing pool, so the ED arranged for a pool playing outing. Another resident stated that she would like to use her skills as a caretaker to help other residents. However, staff had not discussed this possibility with her.
17. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	N/A N/A	
18. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	
19. Do residents have privacy in making and receiving phone calls?	N/A	
20. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
21. Does the facility have a Resident's Council? Family Council?	Yes	

Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? It is important that residents know that call bells are available and how to reach and use call bells.	Yes	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit Resident Rights is posted in a dark corner of the mailbox area. CAC volunteer suggested to ED that the document could be more visible if posted in a different area.

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form.