

Community Advisory Committee Quarterly/Annual Visitation Report

County: WAKE	Facility Type: ☐ Family Care Home ☐ Nursing Home ☒ Adult Care Home	Facility Name/Address: Brighton Gardens of Raleigh 3101 Duraleigh Road Raleigh, NC 27612
Visit Date: 12 /05/ 22	Time spent in facility: 1 hr min	Arrival time: 1:00 ☐ am ☒ pm
Name of person exit interview was held with :Executive Director ☒ Admin. ☐ SIC (Supervisor in Charge) ☐ Other Staff Rep.		Interview was held: ☒ in Person ☐ Phone
Committee Members Present: Two Volunteers		Report Completed by: Volunteer
Number of Residents who received personal visits from committee members: 3		
Resident Rights Information is clearly visible: ☒ Yes ☐ No		Ombudsman Contact Info is correct and clearly posted: ☒ Yes ☐ No
The most recent survey was readily accessible: ☐ Yes ☐ No <i>(Required for Nursing Homes Only)</i>		Staffing information clearly posted: ☒ Yes ☐ No

Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	No	
4. Were residents interacting with staff, other residents & visitors?	Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	
6. Did you observe restraints in use?	n/a	
7. If so, did you ask staff about the facility's restraint policies?	n/a	
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	One resident celebrating her birthday requested more personal wipes and was in the hallway waiting. The staff member was highly courteous but was not timely. Observed her as only staff member on hall; pushing wheelchairs; taking out trash; assisting with toileting; when we were leaving floor staff said she still needed to get wipes to resident.
9. Did you notice unpleasant odors in commonly used areas?	Yes	
10. Did you see items that could cause harm or be hazardous?	Yes	
11. Did residents feel their living areas were too noisy?	No	
12. Does the facility accommodate smokers?	No	
Where? ☐ Outside only ☐ Inside only ☐ Both Inside/Outside		
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	No (see note)	
Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	Residents are regularly engaged in on-site activities at Brighton Gardens. There are also (2) different vans that take residents shopping or to medical appointments, etc...
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	Yes	

17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes	Residents reported liking the food.
18. Do residents have privacy in making and receiving phone calls?	Yes	Most residents have their own landline or cellphone in their rooms.
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
20. Does the facility have a Resident's Council? Family Council?	Yes	
Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? 1. Shared with ED the delay on the wipes for resident and he shared he would ensure that it didn't happen again. Spoke with him as well regarding the direct care staffing shortages/turnover facing long-term care facilities. It is a crisis county-wide, not unique to Brighton Gardens of Raleigh.	Yes	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form.