

Community Advisory Committee Quarterly/Annual Visitation Report		
County: Wake	Facility Type: Adult Care Home	Facility Name/Address: Cadence North 5219 Old Wake Forest Rd Raleigh NC 27609
Visit Date 5 / 16 / 24	Time spent in facility: 45min	Arrival time: 1:15 am pm
Name of person exit interview was held with: Executive Director Admin. SIC (Supervisor in Charge) Other		Interview was held: in Person Phone
Committee Members Present: Two Volunteers		Report Completed by: Volunteer
Number of Residents who received personal visits from committee members: 5		
Resident Rights Information is clearly visible: x Yes No		Ombudsman Contact Info is correct and clearly posted: x Yes No
The most recent survey was readily accessible: Yes No (Required for Nursing Homes Only) n/a		Staffing information clearly posted: Yes x No This was not looked for.
Resident Profile	Yes/No/NA	Comments/Other Observations
1. Do the residents appear neat, clean and odor free?	Yes	
2. Did residents say they receive assistance with personal care activities? <i>Ex. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses?</i>	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	No	
4. Were residents interacting with staff, other residents & visitors?	Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	N/A	
6. Did you observe restraints in use?	No	
7. If so, did you ask staff about the facility's restraint policies?	NA	
Resident Living Accommodations	Yes/No/NA	Comments/Other Observations
8. Did residents describe their living environment as homelike?	Yes	We were told that the facility did not have any smokers at this time. There were two residents that mentioned that there was a wait for call bells to be answered. yes
9. Did you notice unpleasant odors in commonly used areas?	No	
10. Did you see items that could cause harm or be hazardous?	No	
11. Did residents feel their living areas were too noisy?	NA	
12. Does the facility accommodate smokers? Where? Outside only Inside only Both Inside/Outside	Yes	
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner? If no, did you share this with the administrative staff?	No	
Resident Services	Yes/No/NA	Comments/Other Observations
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	Activities were posted both in group area and residents had a copy. There was an activity director. There were also arts and crafts.
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds? Can residents access their monthly needs funds at their convenience?	NA	
17. Are residents asked their preferences about meal/snack choices? Are they given a choice about where they prefer to dine?	Yes Yes	There were mixed reviews on the food; however, the majority of residents that we spoke to were fine with the food.
18. Do residents have privacy in making and receiving phone calls?	Yes	
19. Is there evidence of community involvement from other civic, volunteer or religious groups?	Yes	
20. Does the facility have a Resident's Council? Family Council?	Yes	While there is a Resident's Council, no one seemed interested in attending.

Areas of Concern	Yes/No/NA	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? Call bell response		Discuss items from "Areas of Concern" Section as well as any changes observed during the visit Call response timing.

This Document is **PUBLIC RECORD**. Do not identify any Resident(s) by name or inference on this form. (1/21/2020)